THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes Sir, in MTNL Delhi we are going to hold 35th Telephone Adalat on 13.4.96.

(d) In case a customer of MTNL Delhi has any pending problem pertaining to service complaint, delay or non-provision of telephone connection, excess billing etc. which remains unresolved inspite of having written at area GM/DGM level, he can send his complaint for redressal through Adalat with copies of supporting letters sent by him to the area/unit to which his case belongs.

(c) As per norms all service complaints are to be attended to by the following day. In case of cable breakdowns or thefts thereof or complicated technical fault, it may take somewhat longer time. However, in all such cases where the telephone fault persists beyond 7 days, rebate in rental is given.

(d) MTNL is following the same norms as fixed by DoT i.e. 15 days for all shift cases.

(e) and (f) Yes Sir. The customer can report the cases in (c) & (d) above to Telephone Adalat provided he has already approached at area level and could not get redressal/satisfaction.

Bomb blasts on Republic Day Celebrations

157. SHRI SUKHILKUMAR SAMBHAJIRAO SHINDE:
SHRIMATI VEENA VERMA:

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether the Republic Day celebrations this year were marred by a series of bomb-blasts across the country, in Kupwara (J&K), Imphal (Manipur) and Jaipur (Rajasthan);

(b) if so, the details in this regard, indicating the casualties, if any; and

(c) the result of investigations made therein and the follow up action being taken in regard thereto?

THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI SYED SIBTEY RAZI): (a) to (c)/

(i) **Kupwara (J&K):** As per information furnished by the State Government, a bomb blast took place in the DC Office complex, Kupwara (J&K) in the early morning on 26.1.1996. No loss of life/injury was caused due to the blast.

(ii) **Imphal (Manipur):** As per information furnished by the State Government of Manipur, there were 9 incidents of bomb blasts in the state from 24.1.96 to 26.1.96 in which 2 persons were killed and 4 injured.

(iii) **Jaipur (Rajasthan):** As per information furnished by the State Government, a bomb exploded in the SMS Stadium, Jaipur, on 26.1.1996. It did not result into any casualty except minor injuries to a labourer.

The concerned state governments have registered cases and further necessary follow-up action is being taken.

Retendering for basic Telecom Services

158. DR. BAPU KALDATE: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the retendering for the basic telecom services have evoked poor response;

(b) if so, the reasons therefor; and

(c) the steps contemplated by Government in this regard?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) and (b) No Sir.

(c) For the uncovered circles fresh bids are being invited.